

**United Aq & Turf Protection Plan** 

Compact Utility Tractors & Utility Tractors up to 75HP

ALL 1 SERIES, & **3E SERIES TRACTORS** MULTI-YEAR **MAINTENANCE** 

ALL 2 SERIES, 3R SERIES & 4 SERIES TRACTORS MULTI-YEAR **MAINTENANCE** 

**ALL 5E 3CYLINDER** TRACTOR MULTI-YEAR MAINTENANCE

2 YEARS 3 YEARS 2 YEARS 3 YEARS

2 YEARS

FREE Loader / **Deck Inspection** 

10% OFF Labor

for Additional Repairs at Time of Maintenance

## Annual Maintenance

- Break in Transmission Oil & Filter (change filter 1st year only)
- **Engine Oil**
- Oil Filter
- Change Fuel Filter (s)
- Change Engine Air Filter Inner and Outer
- Add Fuel Stabilizer (if requested)
- Lubricate/ Grease Machine
- Clean Machine
- 20 Point Inspection

FREE Loader / **Deck Inspection** 

10% OFF Labor

for Additional Repairs at Time of Maintenance

## **Annual Maintenance**

- **Engine Oil**
- Oil Filter
- Change Fuel Filter (s)
- Change Engine Air Filter Inner and Outer
- Add Fuel Stabilizer (if requested)
- **Lubricate/ Grease Machine**
- Clean Machine
- 20 Point Inspection
- Change Cab Air Filters (if equipped)

FREE Loader / **Deck Inspection** 

10% OFF Labor

for Additional Repairs at Time of Maintenance

# Annual Maintenance

- **Engine Oil & Filter Change** (during 2<sup>nd</sup> year or 100 hours)
- **Transmission Filter Change** (during 2nd year or 100 hours)
- Change Fuel Filter (s)
- **Change Engine Air Filter Inner and Outer**
- Add Fuel Stabilizer (if requested)
- **Lubricate/ Grease Machine**
- **Clean Machine**
- **20 Point Inspection**
- **Change Cab Air Filters** (if equipped)

\$1369

\$1424

\$970

\*Includes all John Deere Compact & Utility Tractors up to 75HP. Maintenance Plans can be purchased individually through the sales department at point of sale or through the service department at a later date. Engine oil & filter change and transmission filter change will occur during the 2nd year maintenance or 100-hour mark on the equipment. Our 20 point inspection includes (but is not limited to): checking tire pressure, safety features visual inspection, Battery monitoring, hoses and clamps examination, belt adjusting, inspect oil levels, loaders and decks attached to machine at time of maintenance. Any needed repairs found during the inspection of the machine will only be completed based on estimates & prior customer approval.





# **United Ag & Turf Protection Plan**

Riding Lawn Equipment

L, G, D, E, S SERIES Mowers X SERIES &
RESIDENTIAL ZTRAKS

700 & 900 Pro Series ZTraks

2 YEARS

3 YEARS

2 YEARS

3 YEARS

2 YEARS

3 YEARS

FREE Pick Up & Delivery for Annual Maintenance

(within 30 miles of a United Ag & Turf location)

FREE Pick Up & Delivery for Annual Maintenance

(within 30 miles of a United Ag & Turf location)

FREE Pick Up & Delivery for Annual Maintenance

(within 30 miles of a United Ag & Turf location)

FREE Blade Replacement

(on second Annual Maintenance Only)

FREE Blade Replacement

(on second Annual Maintenance Only)

**FREE Blade Replacement** 

# **Annual Maintenance**

- ♦ Change oil & filter
- ♦ Change air filter
- Change fuel filter
- Change spark plugs
- Grease machine
- Change blades
- Level deck & wash
- Change fuel stabilizer
- ♦ 20-point inspection

# **Annual Maintenance**

- ♦ Change oil & filter
- ♦ Change air filter
- ♦ Change fuel filter
- Change spark plugs
- ♦ Grease machine
- ♦ Change blades
- ♦ Level deck & wash
- ♦ Change fuel stabilizer
- ♦ 20-point inspection

# **Annual Maintenance**

- ♦ Change oil & filter
- ♦ Change air filter
- ♦ Change fuel filter
- Change spark plugs
- Grease machine
- Change blades
- Level deck & wash
- Change fuel stabilizer
- 20-point inspection

\$442

\$649

\$442

\$649

\$584

\$876

\*Annual Maintenance includes: (includes: Engine oil, change spark plugs, change fuel filters, check all gauges, inspect blades, air filter inner & outer, add fuel stabilize (if requested), inspecting Hydrostat functions & oil levels, change oil filter (if applicable), check all safety features, level the deck, check steering linkage systems & functions, test battery, check charging system, lubricate / grease machine, clean machine & bottom of deck, check pulley & belts, check tire pressure, check clutch if equipped, free delivery of initial purchase). Maintenance Plans can be purchased individually through the sales or service department at time of purchase or at a later time but will not include all items listed above.



# **United Ag & Turf Protection Plan**

Gator Utility Vehicles

CX, CS, 4x2 & T SERIES GATORS

**HPX GATORS** 

XUV560E, XUV590E/M, XUV825I/E/M, XUV835E/M/R, XUV865E/M/R

2 YEARS

3 YEARS

2 YEARS

3 YEARS

2 YEARS

3 YEARS

FREE Pick Up & Delivery for Annual Maintenance

(within 30 miles of a United Ag & Turf location)

FREE Pick Up & Delivery for Annual Maintenance

(within 30 miles of a United Ag & Turf location)

FREE Pick Up & Delivery for Annual Maintenance

(within 30 miles of a United Ag & Turf location)

## **Annual Maintenance**

- Change engine oil & filter
- ♦ Change air filter
- Change fuel filter
- Change spark plugs
- Grease machine
- ◆ Cleaning included with in-shop inspection
- ◆ 25-point safety & function inspection

# **Annual Maintenance**

- Change engine oil & filter
- ♦ Change air filter
- ♦ Change fuel filter
- ♦ Change spark plugs
- Grease machine
- Cleaning included with in-shop inspection
- 25-point safety & function inspection

# **Annual Maintenance**

- Change engine oil & filter
- Change air filter
- Change fuel filter
- ♦ Change spark plugs
- Grease machine
- Change A/C cab filters
- Change A/C system
- Cleaning included with in-shop inspection
- 25-point safety & function inspection

\$398

\$597

\$549

\$829

\$549

\$829

\*Annual Maintenance includes: (includes: Engine oil, change oil filter, change air filter, change fuel filter, change spark plugs, grease machine, includes tire and fuel treatment for the season, check clutches, test battery, check charging system, check belts, check tire pressure, check safety system, cleaning of equipment. Maintenance Plans can be purchased individually through the sales or service department at time of purchase or at a later time but will not include all items listed above.





## <u>Terms and Conditions – Annual Service Maintenance</u>

The terms and conditions (T&C) set forth in this document describes our Annual Service Maintenance which you ordered on Order for Equipment and Service which reference this T&C.

## **Term of Maintenance**

The initial terms for the Annual Service Maintenance shall be based on the date of original purchase of equipment and/or agreement, as referenced on the order, and at our then current rate. The terms offered on the current in house maintenance plans are 2 year or 3 year annual agreements. United Ag & Turf may modify this T&C upon sixty (60) days prior written notice which shall become effective unless you notify us otherwise in writing at least (30) days prior thereto. Payment must be received by UAT no later than thirty (30) days from the invoice date.

## The initial term for Service Maintenance and any renewable term are non-transferable.

The Service Maintenance agreement is valid only for the owner named on the Order for Equipment. The Service Maintenance agreement is void if equipment is sold or transferred to a different owner. Any remaining term of the Service Maintenance agreement may remain in effect for the machine it was purchased on, if the equipment is traded into an authorized United Ag & Turf location.

#### **Scheduling Maintenance Service – Service Timeframe**

The primary Service Maintenance program timeframe will be from October through February annually. Estimated timeframe for maintenance during this time will be approximately 1-2 weeks. If machines are scheduled for service outside of this timeframe, estimated timeframe for maintenance may be out over 3 weeks. The estimated time for pickup/delivery and maintenance service will vary by each United Ag & Turf location and will be discussed in detail at time of scheduling. United Ag & Turf will send out notifications to all customers who purchased maintenance plans in early October each year through text messaging and/or email, and periodic notifications regarding scheduling service and plan expiration dates throughout the year. Customer is fully responsible for scheduling services with United Ag & Turf by the one-year anniversary date from the Maintenance Agreement purchase date. If maintenance is not performed within 1 year, the agreement for that term is forfeited. (Ex. Customer purchased a 3 -year maintenance plan and did not schedule service within 1 year of the first year of the agreement. The first year is forfeited and only 2 years of annual service remain).

#### United Ag & Turf's Responsibilities

United Ag & Turf is responsible for performing all service under this agreement. Pick up and delivery is an additional charge that must be purchased at time of scheduling or initial maintenance plan sale. We will prepare an Order listing the equipment which will be covered under this Annual Service Maintenance. We will provide Factory OEM parts necessary to repair the equipment. This maintenance agreement does not take precedent over a manufacturer's warranty for parts, our obligations are subject to manufacturer's availability of parts. In such event, we agree to meet with you to discuss alternative solutions and pricing which may include, but are not limited to, alternative products, maintenance, or upgrades. United Ag & Turf is not responsible for the following: any equipment that has been altered or modified in ways not approved by John Deere or outlined in the owner's manual, including but not limited to, damage caused by normal wear, neglect of proper maintenance (ex. flat tire, damaged body, dead battery), failure to follow operating instructions or recommendations, misuse, lack of proper protection during storage, vandalism, the elements, collision, or accident.

## **Customer Responsibilities**

Customer shall provide a valid email address and cell phone number at time of initial purchase to receive notifications of service and updates from the manufacturer. Customer agrees to permit or arrange for United Ag & Turf service personnel to have immediate access to the Customer's premises/property where equipment originally purchased, on order, is stored in the event United Ag & Turf is responsible to pick up equipment for service purposes. In the event United Ag & Turf's personnel are required to make additional trips to pick up equipment due to the unavailability of access to the premises/property, there will be an additional travel charge.

## Pickup and Delivery - Relocation of Equipment

Pick up and delivery of equipment will be an extra charge if not purchased with maintenance plan. The location the equipment will be held/stored will be reflected on the Service Order. Additional service charges will apply for mileage over 30 miles from a United Ag and Turf location. In the event the customer moves or transfers the equipment outside of the originally assessed mileage zone, additional charges will apply for the extra mileage. Any additional estimated mileage charges will be discussed at time of scheduling annual maintenance service and will require prior customer approval.

## **Service Hours**

Service for maintenance will be conducted during normal operating hours. Pricing for this service does not include after-hour services or field service. If service is needed outside of normal operating hours, or field service is requested additional rates will apply. Please refer to <a href="https://www.UnitedAgAndTurf.com">www.UnitedAgAndTurf.com</a> for each location's hours.

## **Billable Services or Exclusion from Service**

In addition to the charges set forth on the Service Order, you will be invoiced at our current rates for service performed by us due to any of the following circumstances. Any additional charges found by United Ag & Turf will be subject to Customer's approval before work is completed. Theft, strikes, riots, vandalism, acts of war, lightning, water, fire and other perils; Work performed by persons other than our personnel or without our supervision; Shock, corrosive atmosphere, electrical damage, accident, air conditioning or humidity control failure; Service calls necessitated by products not serviced by us; Normal wear and tear of disposable items; Time required to identify or isolate a problem due to an alteration or repair made by you or another entity other than United Ag & Turf; Any cause other than your ordinary and proper use of the Equipment; Damage due to an act of God. Defects or Equipment failure pre-existing (non-warrantee equipment or used equipment) the Service Order date of this Annual Maintenance are excluded from this T&C unless otherwise noted. We reserve the right, at your expense and at our current rates, to inspect any equipment that has not been serviced by us immediately prior to the Service Order date of this Annual Maintenance Service to require that any nonconforming equipment meet our and/or the original manufacturer's specifications.